

**TOWN OF AMHERST LEISURE SERVICES  
INDOOR AQUATICS PROGRAM EVALUATION**

Thank you for taking the time to fill out this evaluation.. Your feedback is instrumental in helping us to improve and maintain a successful and enjoyable aquatics program. Feel free to put additional comments on the back of this page.

Class \_\_\_\_\_ Pool \_\_\_\_\_ Session \_\_\_\_\_ Year \_\_\_\_\_ Instructor \_\_\_\_\_

**A. Registration & Facility:** Did you register by: Mail \_\_\_\_\_ Phone \_\_\_\_\_ At Office \_\_\_\_\_ At Pool \_\_\_\_\_

Please rate each of the following items on a scale from 1 (not at all satisfied) to 6 (extremely satisfied) with regard to how each of the following services/programs were offered by LSSE.

registration process	1	2	3	4	5	6
courtesy/helpfulness of aquatic staff	1	2	3	4	5	6
quality of swim instruction/program content	1	2	3	4	5	6
cost of aquatic class	1	2	3	4	5	6
cleanliness of pool/deck	1	2	3	4	5	6
cleanliness of locker rooms	1	2	3	4	5	6
safety at the pool facility	1	2	3	4	5	6
overall satisfaction with aquatic program	1	2	3	4	5	6

**B. Instructor**

Please describe the learning environment provided by instructor. (check all that apply)

- |                                      |  |
|--------------------------------------|--|
| <input type="checkbox"/> challenging | <input type="checkbox"/> effective     |
| <input type="checkbox"/> safe        | <input type="checkbox"/> positive      |
| <input type="checkbox"/> creative    | <input type="checkbox"/> understanding |
| <input type="checkbox"/> unsafe      | <input type="checkbox"/> unimaginative |

The instructor was (Yes/No):

- easy to understand  
 on time for class  
 patient with questions  
 at ease with the participants

Additional comments regarding the instructor:

**C. Aquatic Programs**

Please check ( ) all the different aquatic programs you (and your family) have participated in during the past 12 months? Put an asterisk (\*) next to your favorite activities. Below is a space to describe WHY you liked these activities.

- |   |  |
|---|--|
| <input type="checkbox"/> youth lessons        | <input type="checkbox"/> water aerobics          |
| <input type="checkbox"/> adult lessons        | <input type="checkbox"/> water safety aide       |
| <input type="checkbox"/> lifeguard training   | <input type="checkbox"/> water safety instructor |
| <input type="checkbox"/> canoe                | <input type="checkbox"/> kayak                   |
| <input type="checkbox"/> masters swim         | <input type="checkbox"/> family swim             |
| <input type="checkbox"/> adult swim           | <input type="checkbox"/> senior swim             |
| <input type="checkbox"/> private swim lessons | <input type="checkbox"/> pool/birthday parties   |
| <input type="checkbox"/> Tritons              | <input type="checkbox"/> other _____             |

WHY?: \_\_\_\_\_

What aquatics courses would you like to see offered? \_\_\_\_\_